Electronic Acknowledgement Receipt				
EFS ID:	2094863			
Application Number:	10081560			
International Application Number:				
Confirmation Number:	1990			
Title of Invention:	Method and apparatus for a business contact center			
First Named Inventor/Applicant Name:	Michael Ely			
Customer Number:	24628			
Filer:	James A. Scheer/Maura Halvey			
Filer Authorized By:	James A. Scheer			
Attorney Docket Number:	0600/96785			
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Application Type:	Utility under 35 USC 111(a)			
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Submitted with Payment	no
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File Listing:

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Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1 Amendment After Final	Amondment After Final	elyamendment.pdf	488720	no	10
	eiyamendment.pdi	ed4c7a2l52e6e39b00b5835a3d30aec4 64la7187	1		
Warnings:					

Information:						
2 Fee Worksheet (PTO-06)	Eng Warkshoot (RTO 06)	fee-info.pdf	8305	no	2	
		ad83468e574c15fc88da33838c20c7be 3f2589ce		2		
Warnings:						
Information:						
Total Files Size (in bytes): 497025						

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in the course

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.